

September 14, 2007

Quay Pacific Property Management Ltd.
535 Front
New Westminster BC
V3L 1A4

Dear Mr. O'Hearn,

I wanted to express my satisfaction with the services provided by Quay Pacific Property Management Ltd. during my experience as a Council Member at Kensington Court, Strata Plan LMS 2210

I have found the staff at Quay Pacific, most notably Tom M^cGreer, our current Property Manager, and Dan O'Hearn, President, to be of top quality and have always dealt with me in a timely, professional, and helpful manner.

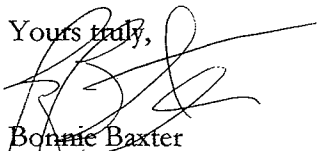
At the time Quay Pacific took over the Management duties, our Strata Corporation had several issues which needed solid attention. Our corporation faced increases in maintenance fees every year. Quay Pacific was able to provide Insurance coverage at a reduced premium, and helped restructure our site maintenance requirements by going from a full time caretaker to janitorial services only. In addition, Quay Pacific also reviewed the water billing, which lead to a discovery that the residential section was being incorrectly billed, and a rebate upwards of \$13,000 is expected to be received from the City.

The above actions have resulted in savings of thousands of dollars per year in maintenance expenses, and the first decrease in maintenance fees was approved for the 2007-2008 fiscal year.

If I were to purchase a strata condo in the future, I would look for one managed by Quay Pacific.

It was a pleasure working with you at the Strata Corporation and I wish you all the best at the Kensington

Yours truly,



Bonnie Baxter
Strata Council Treasurer, 2005 - 2007
#213 - 1163 The High St.
Coquitlam BC