

Quay Pacific Property Management Ltd.

Real Estate Management Sales & Investments

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September 2, 2025

Hello Strata Councils and Owners,

Quay Pacific would like to share an exciting announcement with you on behalf of your Strata Manager, Linda Taphorn.

As many of you know, she has been considering retirement and have decided not to renew my license as a licensed Strata Manager in British Columbia for 2026. With this upcoming retirement, she is thrilled to announce that she will be transitioning to a new brokerage that will effectively serve all your future needs with professionalism and great attention to detail.

Therefore, starting from September 2, 2025, Linda will be joining Quay Pacific Property Management.

Quay Pacific has been offering exceptional Strata management services and professional management services since 1998. When I was searching for a brokerage to join, they were at the top of my list due to my complete confidence in their ability to better serve all of you. Quay Pacific boasts excellent systems, including online web portals for owners and council members, industry-leading accounting software, and a team of experienced managers, assistants, and accountants. They uphold high values of customer service and trust, and I am certain you will be very pleased with the upgrade in services.

To ensure a smooth transition, Linda will continue to be your property manager for the next couple of months.

Please find enclosed with this Welcome Letter an Owner's Package for you to fill out and return to our office. The Owner's Package will include information on how to contact your Strata Manager, Linda Taphorn, as well as an Owner's Information Form, Form K, Pre-Authorized Debit Form, and Email Authorization Letter.

Please reach out to the undersigned if you have any questions.

Warm regards,

Adam Wanono
Managing Broker & President

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Geoffrey Rosen,
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